



library  
newsletter

## The start of 2009 sees a range of service developments from Library Services

### Eric Wood Learning Zone opens to DMU staff and students

Following on from the success and popularity of the Kimberlin Learning Zone, the new Eric Wood Learning Zone opened for business on January 12<sup>th</sup>. In concept, this new space is very similar to its Kimberlin counterpart, offering a range of group and individual study places to accommodate 180 users. Eric Wood is a **self service** facility that provides:

- approximately 70 PCs with access to a wide range of software\*, information resources, and library online self-service facilities
- 12 x iMacs equipped with Creative Suite 4 (Master edition)
- a dedicated PC running Autocad Architecture 2009
- additional PCs with assistive technologies (to follow shortly)
- syndicate areas with plasma screens (first come, first served)
- a media prep area with cutting mats, etc.
- colour and black and white printing
- wireless and wired networks, and facilities to use personal laptops

\*For more detail of the software available, please go to  
<http://www.library.dmu.ac.uk/Services/Computers/index.php?page=387>

Eric Wood is open 8.00am - 10.00pm Monday to Friday during term time. In Christmas and Easter vacations it will be open 8.00am – 6.00pm, including the Easter and Christmas periods when the university traditionally shuts down.

Access is strictly controlled to card carrying DMU students and staff so **don't forget to bring your card** when you visit!

### 24 hour self service collection of reservations at Kimberlin Library

Continuing our improvement of access to facilities throughout our 24 hour opening period, students can now collect their reserved items at any time that Kimberlin is open, not just during staffed service hours. Student reservations are now available for collection from within the secure Short Loan area using the self issue facilities. As

before, an email is sent to DMU email addresses as soon as an item becomes available. This now includes information about collecting your item, so we recommend making a note of the information it contains or bringing a printed copy with you.

## Self issue – new machines and prizes

On a related note, Kimberlin now has two self issue terminals on its upper floors (one each on the First and Second floors). These allow you to issue your books before heading down and out of the library. Just follow the instructions on the screen, or ask a member of staff if you would like a demonstration.

During January and February we are offering a weekly prize of £10 print credit. All users of self issue are eligible with a random draw every week. Good luck!

## New ‘pre-overdue’ e-notices

Not only is it easy to renew your items at any time of the day or night from anywhere in the world – now we’re sending you an email to remind you that your books are due back **before** they become overdue.

That’s right - we really would like to make sure you keep your material in date because we don’t enjoy having to charge penalty fines for late returns. Don’t forget - as long as they are not required by another user, you can renew your Normal and 7 Day loans 24 hours a day, either via the Library Catalogue (follow My Account) or by automated telephone on 0116 257 7043.

## New fine rates - avoid them by keeping your loans in date

Library fines for let renewals or returns are now charged at the following rates, irrespective of due date. Remember, we’d much rather you kept your loans in date so do renew them on time.

Normal Loan	25p per day (max £15)
7 Day	50p per day (max £15)
Short Loan	70p per part hour (max £15)
Room Keys	£1 per part half hour (max £30)
Laptops	£1 per part half hour (max £30)

Seriously overdue material will be invoiced for full replacement cost plus a handling fee of £7.00 per item.

## **Improve your grades week, 26<sup>th</sup> – 30<sup>th</sup> January 2009**

We continue our series of lunchtime sessions in the Kimberlin Learning Development Zone with a week of sessions devoted to improving your grades. Staff can help you on a wide range of issues, from improving your presentations, referencing correctly, advice on planning and writing assignments or help with information to complete your work. Sessions run from 12-2 on a drop in basis, there's no need to book.

## **Extended opening hours at Kimberlin Library**

Visitors during the Christmas break will have noticed that Kimberlin remained open until 9.30pm on weekdays. This pattern will continue for future Easter and Christmas vacations on a self service basis. We have also extended our term time weekend opening: Kimberlin is now open later until 8pm on Saturdays (self service after 6pm) and earlier on Sundays from 10am (self service until noon).

We hope to see you soon, whatever time of day you choose to use our services.